



## ZX20 MINI IP Phone System for Small and Medium Businesses



Embedded IP Phone System

30 IP Phone Users

Easy Management

Multiple Language

IP Phone Provisioning

Support PoE

ZX20 series IP phone system is SIP based and optimized for the small and medium business in daily communications. ZX20 series is able to accept 30 user registrations, and easy to manage a fully voice over IP system with the convenient and cost advantages.

Based on embedded technology, ZX20 series provides a solid, uniform platform for voice as well as data network communications. It offers a seamlessly integrated solution for the up-to-date telecommunication needs. Being more flexible, ZX20 series integrates 2 analog ports to become a feature-rich PBX system.

ZX20 series integrates NAT functions to make it perfect for small business usage. Besides traditional PBX system functions, it provides many advanced functions including voice mail to email, web management and etc. Designed to run on a variety of VoIP applications, the IP PBX provide IP-based communications, voice conferencing, support paging / intercom, call recording and BLF (Busy Lamp Field) functions. It also supports call detailed record (CDR), centralized Auto-Attendant (AA), and Interactive Voice Responses (IVR). ZX20 series utilizes standard PSTN lines via the interfaces of gateway to support seamless communications among local calls, SIP-based endpoints including low cost long distance call service, telephone number portability and one network for both voice and data.



	Model	FXS	FXO
ZX20-A2	A202	0	2
	A211	1	1

ZX20 SERIES

## System Specifications

### PBX Features

BLF (Busy Lamp Field)  
DID (Direct Inward Dialing Number)  
Conference Room(3)  
Automated Attendant  
IVR (Interactive Voice Responses)  
DISA (Direct Inward System Access)  
CDR (Call Detailed Record)  
Voicemail  
Feature Codes  
SIP Trunk (10)  
Blacklist  
Phone Book  
IP Phone Provisioning  
Multiple Language (Chinese / English / Portuguese)  
Support Skype for SIP  
T.38 FAX(Pass-through)  
Trouble Shooting (Ping, Traceroute)

### System Capacity

30 IP Phone Users  
256 MB Onboard Flash  
Recording(GSM): 2100 min  
Voicemail(GSM): 2000 min

### Call Features

Caller ID  
Video Calls  
Call Paging and Intercom  
Call Forward  
Call Pickup  
Call Park  
Call Group  
Call Routing  
Music on Hold / Transfer  
Call Transfer  
Call Hold  
Call Waiting  
Call Queue  
Call Recording  
Three-Way Conference

### Codec & Protocol

Audio Codec:  
G.711(a-law, u-law),G.729,G.726,  
GSM,Speex  
Video Codec Pass-through:  
H.261,H.263,H.263+,H.264  
Protocol: SIP (RFC3261) , IAX2  
DTMF: RFC2833, SIP INFO, In-band

### Network Features

DHCP Server  
IP Assignment (DHCP / Static)  
VPN Client (Support N2N / L2TP)  
Network Address Translation (NAT)  
DDNS Client (Support DynDNS.org / No-ip.com)  
Support PoE

## Hardware Specifications

1 WAN Port  
1 Power Adapter Port  
1 Reset Button  
2 Analog Ports  
LED indication  
Power Supply:  
Input: 100 V ~ 240 VAC  
Output: DC 12 VDC, 2.0 A

## Environmental Specifications

Temperature: -10°C-45°C  
Storage temperature:-30°C-65°C  
Humidity: 10-80% no dew

